

EMERGENCY RIDE HOME PROGRAM

McClellan Park tenant employees registered with SacRegion511 and using any alternative commute option of traveling to work other than driving alone will qualify for a FREE emergency ride home provided their emergency situation is one of the valid reasons shown below (*The ERH program is limited to six (6) occurrences in any 12 month period*).

Valid Reasons To Use the Emergency Ride Home Program

- An immediate family member has an emergency and you can't wait for your normal ride.
- A serious problem arises at your child's school or day-care.
- Your home is damaged by burglary or fire.
- You are sick and can't wait for your normal ride home.
- Your rideshare partner has an emergency and you have no way to get home.
- Unscheduled, supervisor approved overtime prevents you from ridesharing home.

Invalid Uses for the Program

- Personal errands.
- Medical or dental appointment.
- Business travel.
- Missed your ride home.
- Natural disaster (flooding).
- Job related injury.

STEPS TO USE THE EMERGENCY RIDE HOME PROGRAM

Step 1

Register at www.SacRegion511.org (24 Hours in advance is needed).

Step 2

In case of emergency, log onto www.SacRegion511.org and download a voucher for an Emergency Ride Home. Continue to Step 3.

Step 3

20 miles or less: Call the Yellow Cab Company 916.444.2222. Identify yourself as a participant in the **McClellan Park TMA Emergency Ride Home Program**. This program also includes one interim stop at a day-care center or school, if needed to pick up children.

More than 20 miles: Call Enterprise Rent-a-Car Agency at 916.349.8100. Identify yourself as a participant in the **McClellan Park TMA Emergency Ride Home Program**. Enterprise will pick you up and provide a vehicle. Return the vehicle to Enterprise the next day. If you are too ill to drive, please call the Yellow Cab Company for a ride. **NOTE: IF EMERGENCY OCCURS AFTER 5:00 PM, CALL YELLOW CAB COMPANY AT 916.444.2222** (See Step 3).

Step 4

Surrender the voucher to the cab driver (which pays for the ride and 10% gratuity) or Enterprise Rent-a-Car agent.

Step 5

Complete and fax return the Emergency Ride Home Usage Survey within five business days after the trip home. Fax usage survey to 916.568.2764.

CONTACT US FOR MORE INFORMATION

IT PAYS TO **TMA**



McClellan Park
Transportation Management Association

3140 Peacekeeper Way McClellan • California 95652 • 916.965.7100 phone • 916.568.2764 fax • McClellanParkTMA.org